Microsoft IT Academy Program

Certification * 21st Century Skills * Curriculum

Welcome to the Microsoft IT Academy Program. The IT Academy program provides a complete IT education solution for students that bridge the world of education with the world of work. The program is designed to help drive employability, digital literacy, technical and STEM-focused training and certification, and 21st-century workforce development for students.
The IT Academy program offers a variety of tools to empower you to deliver a motivating, relevant, collaborative, and engaging learning experience for today's students!

Here are the resources you will need to get started with the IT Academy Program today!

Microsoft IT Academy Member Website

The IT Academy member site is your portal to accessing all of your benefits. To get started with your membership, get familiar with the many benefits available to you as an ITA member. Visit https://www.microsoft.com/itacademy and click on Member sign-in.

Microsoft IT Academy OneDrive

This site has been created to give you the most up to date Quick Start Guides and resources for Getting Started with your IT Academy benefits. You will find instructions to access and down-loading a variety of ITA benefits! This site also includes the ITA curriculum alignment towards a variety of business courses. **Click on the State Specific folder to locate the Arkansas folder**. Visit the OneDrive page at http://sdrv.ms/YAHHyM

ITA Customer Support

For help with the IT Academy benefits, contact customer support at 1-800-508-8454 or acadsupp@microsoft.com . Customer support hours are 8:30am - 8:30pm EST / 5:30am – 5:30pm PST.

ITA State Partner Support*

For additional help or troubleshooting, email your state deployment team at arita@microsoft.com

Certiport Customer Support

For help with the certification and testing center benefits and technical question, please contact customer support at 1-888-999-9830 #6

New to Certification

Kim Thayne from Certiport has been designated as your Certification deployment lead. In addition to the Certiport Customer Support, additional questions can be sent to Kim @ kim.thayne@pearson.com

Lesson Plans * Certification * E-Learning * MOAC * E-Reference